

How to read your bills?:  
www.starhub.com > Support > Billing Enquiries  
Self Help:  
Web - www.starhub.com/hubid > My Account Manager  
SMS - To check your account balance via SMS,  
key <NRIC>,bill,<StarHub Account No> and send to 2455

MISS SEET CHOON SING  
12 NEW INDUSTRIAL ROAD  
#06-02 MORNINGSTAR CENTRE  
SINGAPORE 536202

**COPY**



StarHub Ltd

Date of Bill	20/08/15
Account No.	1.14679348T
Bill No.	0197516130082015
Payment Code	4898079

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

**YOUR ACCOUNT AT A GLANCE**

Description	Amount
Previous Balance	\$133.26
<b>Amount Outstanding</b>	<b>\$133.26</b>
<b>Current Charges</b>	<b>\$44.42</b>
<b>Total Outstanding Amount due: Immediate</b>	<b><u>\$177.68</u></b>

Payment received on or after 15/08/15 will not be shown in this bill

**Say goodbye to paper bills and opt for My StarHub e-bill!**

Enjoy the convenience to view, manage and pay your bills online anytime, anywhere! Sign up for My StarHub e-bill at [www.starhub.com/e-bill](http://www.starhub.com/e-bill) now!

**Summary - Current Charges**

<b>Mobile</b>	<b>\$41.5140</b>
<b>Current Charges</b>	<b>\$41.51</b>
(GST)	\$2.91
<b>Total Current Charges</b>	<b><u>\$44.42</u></b>

Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MISS SEET CHOON SING  
Account No.: 1.14679348T  
Payment Code: 4898079

Due Date: Immediate

**Total Outstanding Amount: \$177.68**

BANK: \_\_\_\_\_

CHEQUE NO.: \_\_\_\_\_

**CREDIT CARD PAYMENT:**

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: \_\_\_\_\_

CARD EXPIRY DATE: \_\_\_\_\_

CARDHOLDER'S SIGNATURE: \_\_\_\_\_

**PAY THIS BILL**

**PAY THIS AND FUTURE BILLS**

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND GET 100 FREE SMS/MMS\*!**

\* Applicable to StarHub Mobile only

StarHub Ltd  
Robinson Road Post Office  
P.O. Box No. 81  
Singapore 900131



000004898079

0197516130082015

030915

000000017768

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## PAYMENT OPTIONS

version1114

### BY GIRO

Download the GIRO application form at [www.starhub.com/giro](http://www.starhub.com/giro). For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

### BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

### BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

### PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at [www.starhub.com/hubid](http://www.starhub.com/hubid) and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

### PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit [www.starhub.com/epayment](http://www.starhub.com/epayment).

For enquiries on the eNETS, visit [www.enets.com](http://www.enets.com) or call the hotline at 6274-1212.

### PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

### PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at [www.vBOX.com.sg](http://www.vBOX.com.sg). If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

### PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

## GENERAL INFORMATION

### GST

Items indicated by "G" in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

### BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

### BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

### SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at [www.starhub.com/BRE](http://www.starhub.com/BRE) and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

### LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

### RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

### EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

### INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

### APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at [www.starhub.com/about-us/legal-notice-and-terms](http://www.starhub.com/about-us/legal-notice-and-terms). In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

### UPDATE OF PARTICULARS

For change of billing address, please visit our website at [www.starhub.com](http://www.starhub.com), log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

### SMARTSUPPORT SERVICES

Please visit [www.starhub.com/smartsupport](http://www.starhub.com/smartsupport) for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

### For assistance please contact us at

Consumer: [customerservice@starhub.com](mailto:customerservice@starhub.com)

Business: [businesshelpdesk@starhub.com](mailto:businesshelpdesk@starhub.com)

### Account Details

**Amount                      Total**

**Mobile Number 91447311 SmartSurf Lite**

**Monthly (16/08/15 - 15/09/15)**

G	Mobile Serv.	\$35.5140	
G	Data Upsize VAS (1GB)	\$4.0000	
G	4G Speed Boost	\$2.0000	\$41.5140

**Usage Charges (16/07/15 - 15/08/15)**

G	<b>Total SMS (5c)</b>	<b>7298Msg</b>	
	Free SMS/MMS Promo:24Mth		Free

**Total Charges Before GST For 91447311** **\$41.5140**

**CURRENT CHARGES for bill dated 20/08/15** **\$44.42**

Total GST \$2.91  
Amount Subject to GST @ 7% \$41.5140  
Total GST @ 7% \$2.91  
(Charges @ Zero Rated GST \$0.00)  
(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 14/08/2015	
<b>Total Points Available: 385</b>	
Points Issued	Bonus Points
0	0

**184 Rewards Points** expiring on 31/12/2015  
For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.  
Visit [www.starhub.com/rewards](http://www.starhub.com/rewards) to browse our rewards catalogue for exciting treats!  
Save 100 Rewards Points when you redeem online or via Phone Self Help.

**News of the Month**



**Off to a short trip? Don't worry, roam easy for as low as \$10/day!**  
Data roam with RoamEasy Daily at just \$10/100MB daily. No need to select an operator.  
SMS <SIGN ON> to 6818. No activation fee! T&Cs apply.



**Win a trip to MTV World Stage 2015 in Sunway Lagoon, Malaysia on 12th September 2015!**  
Redeem 100 StarHub Rewards Points for 1 chance to win, MTV subscribers get 2X chances! Find out more at [www.starhub.com/redeem](http://www.starhub.com/redeem). Lucky draw ends 23 August 2015. T&Cs apply.

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<b>Date of Bill</b>	20/08/15

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website [www.starhub.com](http://www.starhub.com). Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.